



CRANE



CLEFT REGISTRY & AUDIT NETWORK

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CRANE Database eNewsletter

Patient Reported Experience Measure (PREM) feasibility study: Next steps



Thank you for your participation in the PREM feasibility study completed in Jan'17, and conducted upon request by the Craniofacial Society of Great Britain and Ireland (CFSGBI) Council and the Cleft Development Group (CDG).

The CDG has signed off on a report of quantitative and qualitative / comments findings. **Overall parents and patients expressed high levels of satisfaction with the care they receive from cleft teams.**

Your team was sent (1) a copy of this report, and (2) a summary of your qualitative / comments data, via your nominee(s) in late June 2017. This was so that your team could review it and extract as much benefit as possible for your working practice.

Next steps:

- ◆ The report signed off by the CDG has been forwarded to the CFSGBI along with recommendations as to how to proceed with collecting patient experience data continuously. This has been submitted for consideration and sign off at the next CFSGBI Council meeting on the **9 November 2017**. We will update you on this in our next Newsletter.
- ◆ We will make the report available on the CRANE Website, after it has been signed off by the CFSGBI Council. Please do [contact us](#) if you have any questions about this.

RCPCH Cleft palate eLearning course

The Royal College of Paediatrics and Child Health (RCPCH) RCPCH has launched a new, eLearning module entitled Cleft Palate: Examination in the Newborn.



Palate examination: Identification of cleft palate in the newborn. October 2014.

British Association of Paediatric Medicine
Cleft Lip and Palate Association
Royal College of General Practitioners

RCPCH

The aim of the course is to reduce unnecessary morbidity from delays in detection and ensure that the [best practice guide](#) for assessment of the palate in the newborn (published in response to CRANE 2012 Annual Report findings) is followed consistently.

Target audience: paediatricians, midwives, nurses, GPs and all HCPs involved in the examination of the newborn.

Please visit the RCPCH to find out more about this <http://rcpch.learningpool.com/course/view.php?id=291>

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2017 Annual Report

- ◆ To be submitted to the Cleft Development Group (CDG) for review: Friday 1 December 2017.
- ◆ To be published: Monday 18 December 2017 (subject to CDG approval).

Challenges using the CRANE Website & Database?



Due to the recent cyber-attack on NHS trusts in England and Scotland, compromising IT systems (in May 2017), our system developers CROWN Informatics updated the CRANE Database's security certificates to safeguard our data.

It has come to our attention that, because of this, **some users have experienced problems entering data into CRANE**; such as the database appearing to run slowly and at times being unusable.

We have identified that this is because of some hospitals' own internal out-of-date servers and/or operating systems.

If you have experienced a similar problem at your hospital / Trust, please [contact us](#) so that we may help you look into this.

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