Psychology data and CRANE

Vanessa Hammond – The Welsh Centre for Cleft Lip & Palate

Non-Psychologist aspects

- Dedicated 5 year MDT clinics for clinical and audit purposes
 - MDT staff prioritise and do not take annual leave
 - Same (paper heavy) audit process followed for all patients on the clinic
- Admin staff work very hard to get all 5 year olds seen before age 6
 - 5 year clinics prioritised
 - Ad hoc clinics if needed
 - Lots of telephone calls and reminders
- One member of admin team responsible for inputting
- Clear Was Not Brought policy supports attendance

Psychologist aspects

- SDQ sent out with appointment letter
- SDQ sent along with clinical screening tool, which increases relevance and salience
- Clinic admin ask for forms on arrival and give another copy if they are not brought
- CP and AP in clinic so AP can support completion on the day if needed
- AP has full post-clinic admin role including scoring SDQ and inputting TIM and SDQ to our electronic records for all MDT contacts
- CP completes bespoke form with CRANE data which goes to admin
- I checked all missing data last time but process now in place for locating any missing data when flagged by admin