

Making it better

20 January 2025

Craig Russell & Kate Fitzsimons

On behalf of the CRANE Database team





Overview

- Welcome and introductions (CR)
- 2024 Annual Report key findings (KF)
- Shared learning relating to good practice and challenges (7 presenters)
- Q&A session (CR)
- CRANE Database developments (KF)
- CRANE update (CR)
- Finish by 12:00





Welcome & introductions



Craig Russell
Clinical Project Lead
Consultant Cleft, Plastic and
Reconstructive Surgeon, NHS
Greater Glasgow and Clyde



Jibby Medina
Programme Manager,
Clinical Effectiveness Unit, RCS



Kate Fitzsimons
Senior Research Fellow,
Clinical Effectiveness Unit, RCS



Sophie Butterworth
Clinical Research Fellow



Jan van der Meulen
Methodologist,
Clinical Effectiveness Unit, RCS
Professor of Clinical
Epidemiologist, LSHTM



Abhishek Dixit
Data Manager/Data Scientist,
Clinical Effectiveness Unit, RCS





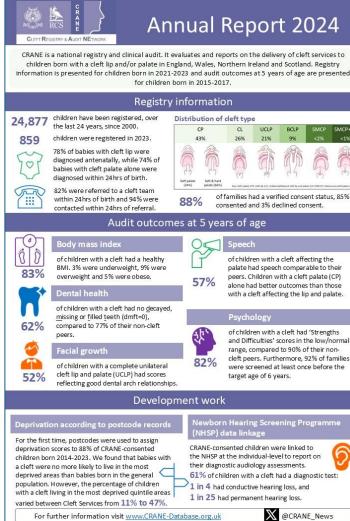
2024 Annual Report

- Published December 2024
 - Key findings & recommendations
 - Registry information
 - Consent verification
 - 5-year outcomes
 - Development work
- Infographic
- Supplementary tables
- Outlier responses
- Local Action Plan
- Patient/carer version









Alert/outlier tables: Early care

Cleft service alert and outlier status for data items NOT subject to the outlier policy (2021-2023 births). Data submitted to the CRANE Database by 1 July 2024 is included

				DATA	A COMPLETE	NESS		OUTCOMES					
Cleft Service	Robin Sequence	Consent verification	Gestational age	Birthweight	Diagnosis	Referral	Contact	Diagnosis of CL, UCLP & BCLP before birth	Diagnosis of CP <24hrs of birth	Diagnosis of CP <72hrs of birth	Referral <24hrs of birth	Contact <24hrs of referral	
Newcastle					+*		+*			-			
Leeds		+	***	44*	+	+*	44*						
Liverpool	-•	***	++	**		44*	+*		+		+		
Manchester		***	+	+		444	+*	+*			+	+*	
Trent			++	++	+							++	
West Midlands*		*	2.2	2.2		2.2	•	-	++	+	+	*	
Cleft Net East	-	-				-							
North Thames		***	2.2	2.2		++	•				-	*	
Spires	-•		+	+			+	1.25				.*	
South Wales	++		44*	44*									
South West			44*	44*	-		-						
Evelina London			44*	44*			***						
Northern Ireland			++*	44*							•	*	
Scotland		++	44*	***	+	++		+	+				





Outlier status for previous year included

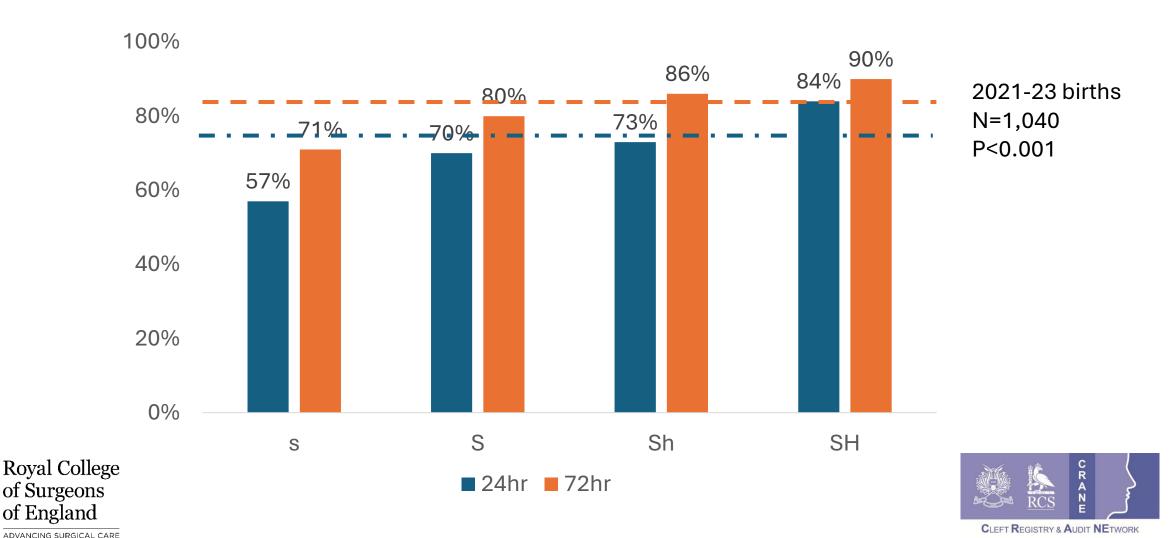
Table 1 of 2: Number (%) of CRANE-registered* children born in 2015-2017, according to consent status and Cleft Service

Cleft service	CRANE-registered children + non- registered children in Scotland	Consented		Declined		Total children verified	Awaiting verification		Not possible to verify		Outlier status**	2023 AR outlier status
	N	n	(%)	n	(%)	(%)	n	(%)	n	(%)		
Newcastle	168	161	95.8%	4	2.4%	98.2%	0	0.0%	3	1.8%	Positive outlier	Positive outlier
Leeds	179	178	99.4%	1	0.6%	100.0%	0	0.0%	0	0.0%	Positive outlier	Positive outlier
Liverpool	216	198	91.7%	3	1.4%	93.1%	10	4.6%	5	2.3%		
Manchester	202	180	89.1%	3	1.5%	90.6%	16	7.9%	3	1.5%		
Trent	283	253	89.4%	4	1.4%	90.8%	26	9.2%	0	0.0%		
West Midlands	397	320	80.6%	21	5.3%	85.9%	51	12.8%	5	1.3%	Negative alert	Negative outlier
Cleft Net East	218	190	87.2%	4	1.8%	89.0%	18	8.3%	6	2.8%		
North Thames	363	341	93.9%	4	1.1%	95.0%	15	4.1%	3	0.8%	Positive alert x2	Positive alert
Spires	290	249	85.9%	5	1.7%	87.6%	36	12.4%	0	0.0%		Negative alert
South Wales	100	92	92.0%	1	1.0%	93.0%	3	3.0%	4	4.0%		
South West	198	181	91.4%	1	0.5%	91.9%	14	7.1%	2	1.0%		
Evelina London	377	331	87.8%	23	6.1%	93.9%	9	2.4%	14	3.7%	Positive alert	
Northern Ireland	90	88	97.8%	0	0.0%	97.8%	1	1.1%	1	1.1%	Positive alert	
Scotland***	168	110	65.5%	0	0.0%	65.5%	55	32.7%	3	1.8%	Negative outlier	N/A
Total incl Scotland's non-registered cases	3,249	2,872	88.4%	74	2.3%	90.7%	254	7.8%	49	1.5%		
Total excl Scotland's	3,191	2,872	90.0%	74	2.3%	92.3%	199	6.2%	46	1.4%		



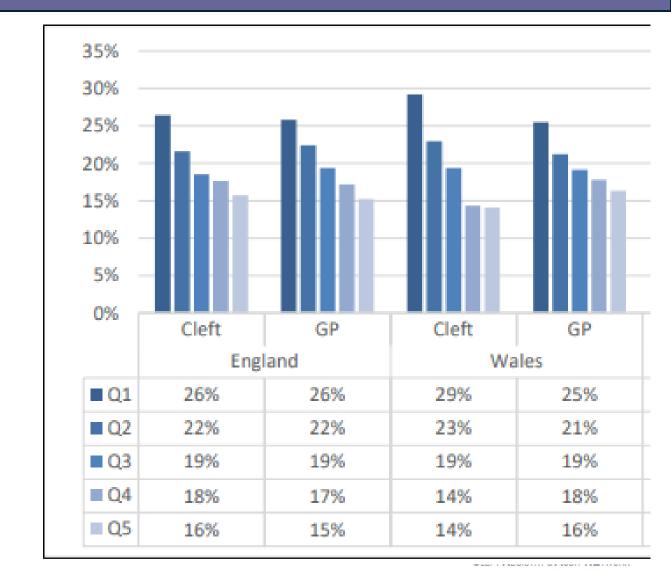


Cleft palate detection time by extent of cleft involvement



Development work: Socioeconomic deprivation

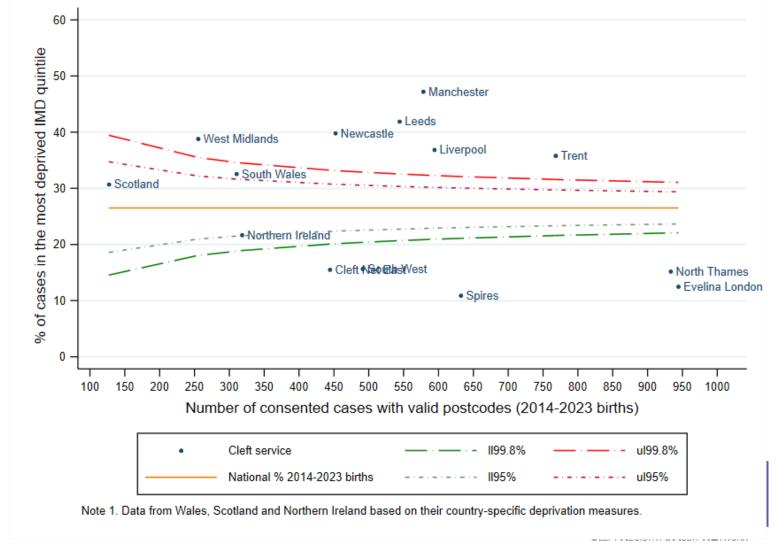
• Children with a cleft (2014-23 births) are no more likely to live in the most deprived quintile areas than babies in the general population.





Development work: Socioeconomic deprivation

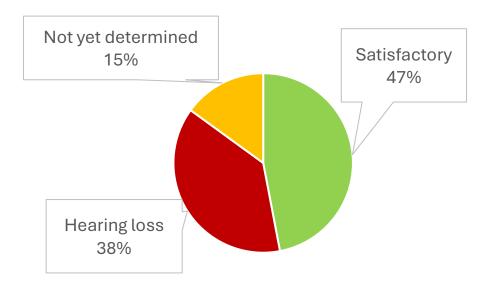
- Children with a cleft (2014-23 births) are no more likely to live in the most deprived quintile areas than babies in the general population.
- % of children from the most deprived areas varied between Cleft Services (11%-47%).
- We know dental outcomes are strongly related to deprivation.
- Risk-adjustment of outcomes should include IMD, based on postcode.





Development work: Hearing status

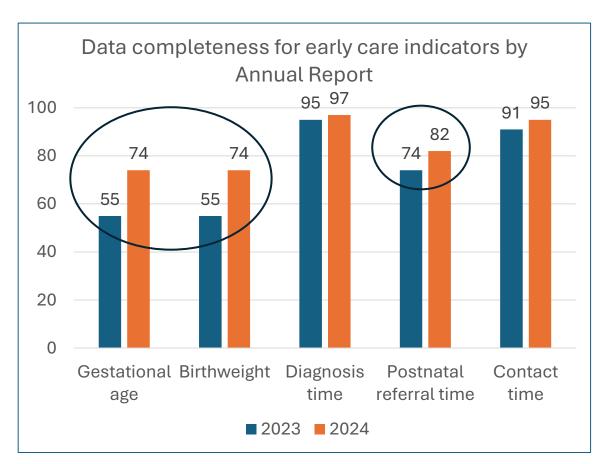
- 7,116 (61%) children with newborn hearing screen had diagnostic audiology assessment (2006-21 births)
 - 29% with CL
 - 72% with CP+/-L (benchmark is 100%)
- 3,351 (47%) had satisfactory hearing
- 2,721 (38%) had hearing loss identified
- 268 (4%) had permanent hearing loss
- 12% with clear response on newborn hearing screen had conductive loss identified at diagnostic assessment.

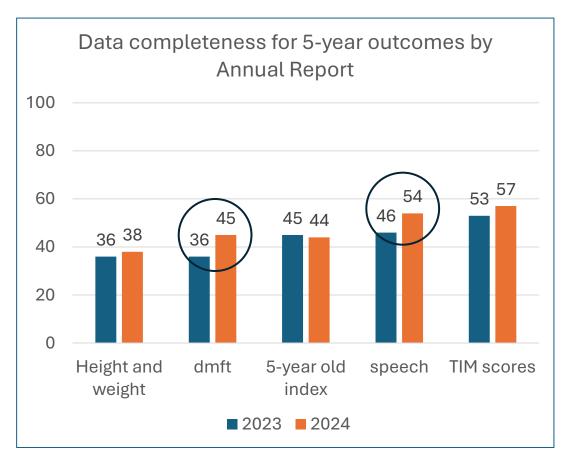






Data completeness: Comparison with 2023 report

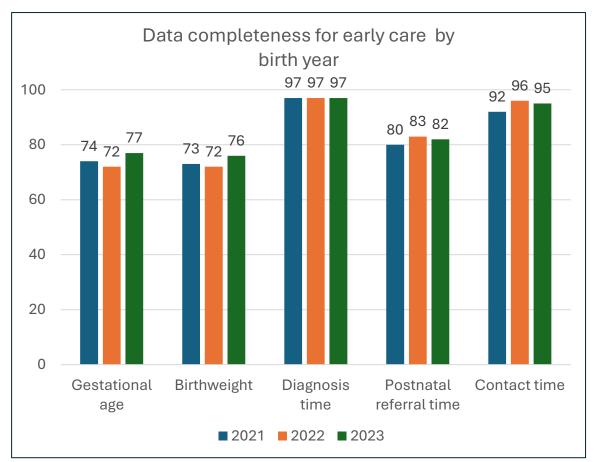


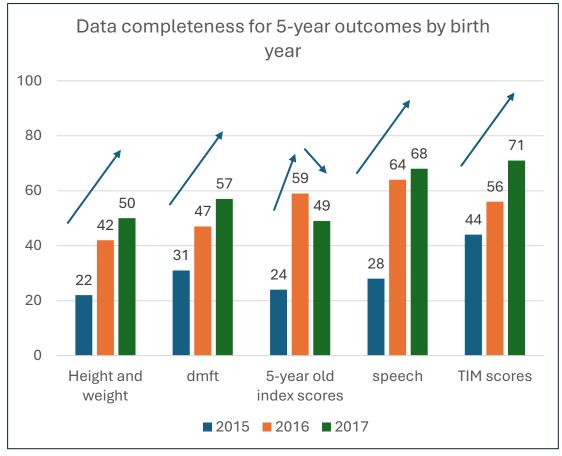






Data completeness by year of birth

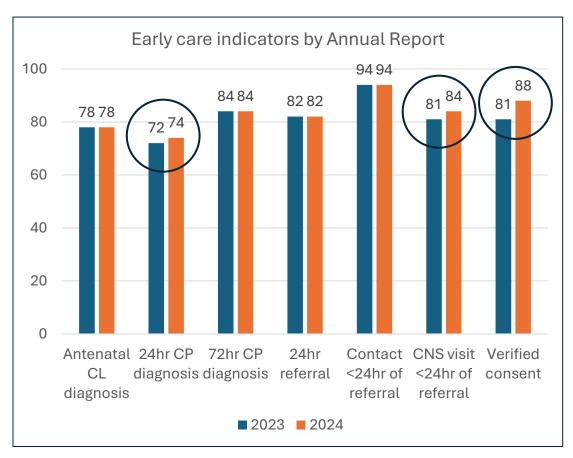


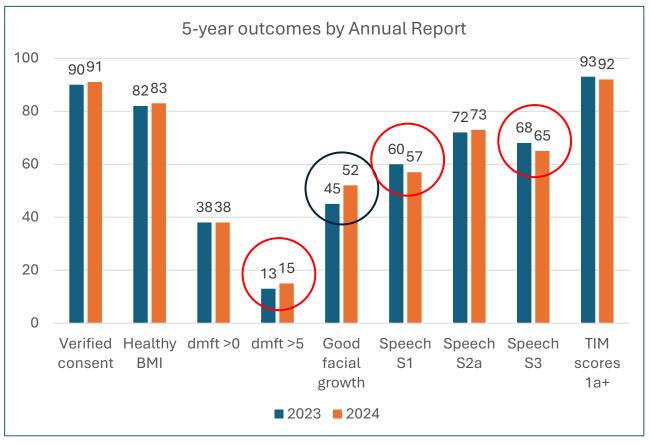






Outcomes: Comparison with 2023 report









Learning from good practice and challenges relating to data submissions





Palate examination: identification of cleft palate in the newborn and infant

Alex Habel, Honorary Consultant Paediatrician GOSH Helen McElroy, Consultant Neonatologist, Medway NHS

Quality improvement project at Medway

Implemented 2014

Response to late diagnoses and RPCH Best Practice Guide

3 areas for PDSAs

Sustained improvement in timely diagnosis over 10 year period

Education





Guidance





Practice

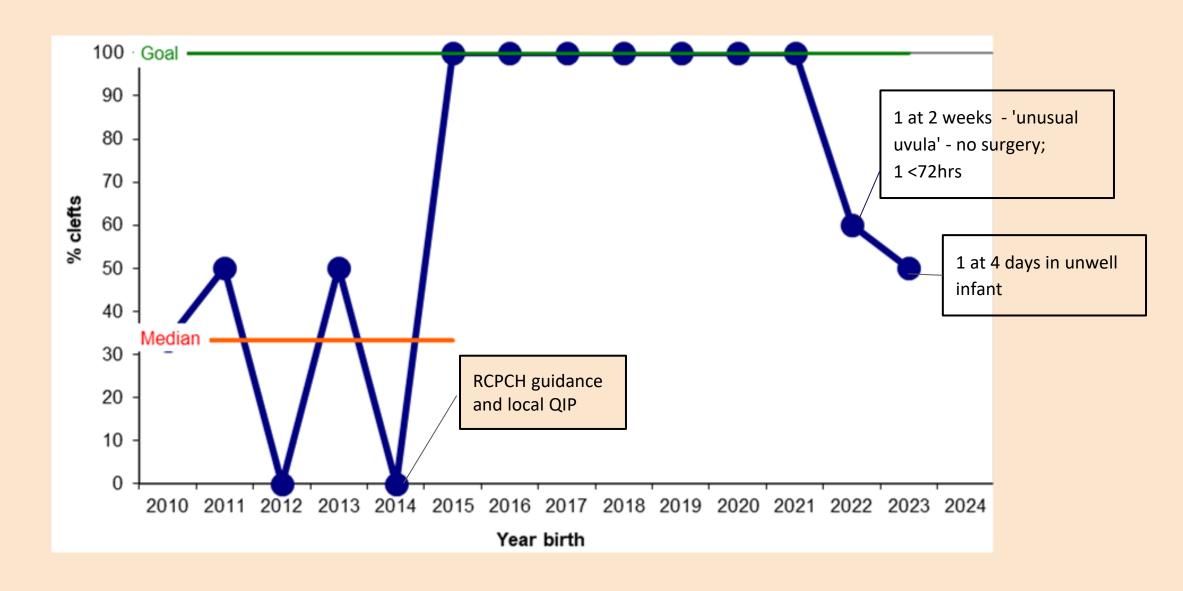
Early examination of palate repeated at NIPE

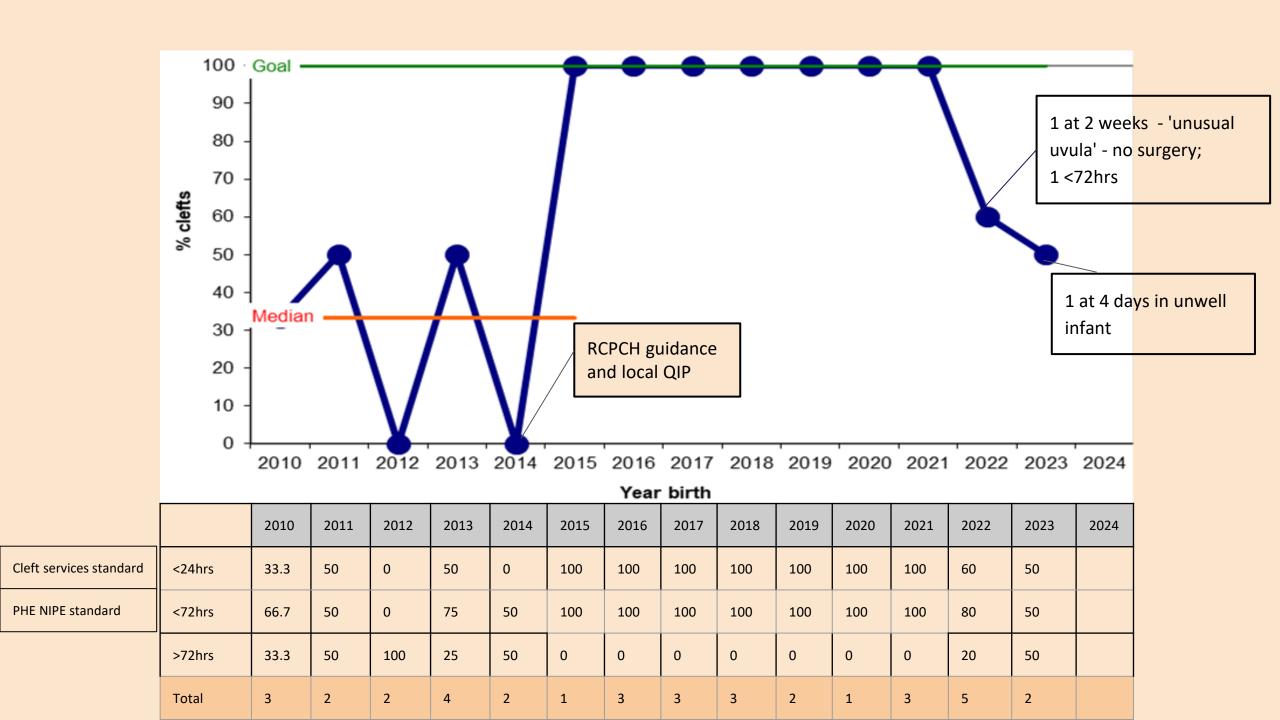
DATIX reporting and feedback on missed diagnosis

Monitoring outcomes

Regular NIPE teaching for midwives and residents

% cleft palate detected within 24hrs birth - Medway NHS FT





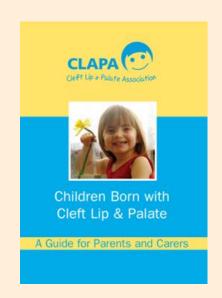
Palate examination: Identification of cleft palate in the newborn - best practice guide update 2025



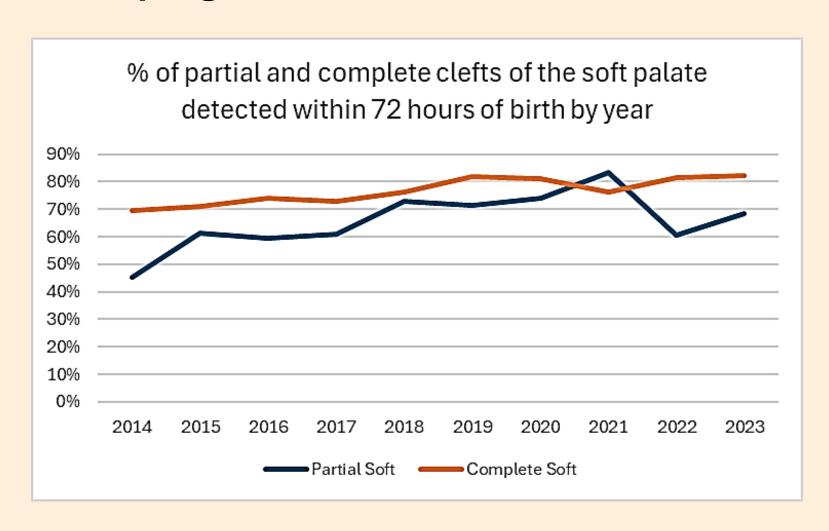
Retain the 6 recommendations for visual examination, torch & spatula, repeat if not visualised, recording, informing parents, Hospital Trusts responsibilities for training

Widening the circle of professionals to educate include 6-8 week check by GP's, also HV's

Patient Information Leaflet replaced by CLAPA Guide to CLP and NHS Overview of CLP, plus or minus local centre's leaflets as CNS's advise



CRANE: CPO soft palates 2014-2023 **Ahah, a progress marker!** Then a stutter in 22-23?





Life size models newborn clefts (2015)



Survey of use of cleft models in GBI (Cathy Marsh, Alex Habel, in November 2023)



13 centres: 12 responded

4 used monthly

3 used sporadically

Review November 24. In the past 12 months

3 have added the models to their teaching programme

CNS responses to using models



- Learners get the message quickly
- Inexperienced students in particular understood.....
- Had them 10 months now, using them every chance I get....
- Great value once it's stressed finger palpation not advised



- Initially feared that using them might lead to using fingers!
- CNS share your recent experiences today?

Hammering down on delayed detection: Lets be Nailing it!



Crane Presentation 2025

Marnie Fullarton

North-West Cleft Network -Liverpool

CRANE

CRANE Date Collection

- Creation of New Baby database-includes all data parameters
- CRANE form to audit clerk simplified
- Louise Hall has access to Crane

Consent

- Entered onto New Baby database –date taken
- Entered into dictated letter if obtained

Reducing late diagnosis

- Cleft Awareness and palate examination
- Education in maternity units
- Education in neonatal units Liverpool & Manchester
- Education in Health Visitor Teams
- Midwifery students Edge Hill and John Moores
- E learning module examination palate RCPCH

Emma Blair, Leeds Consent

- Achieving 100% consent verification for 2015-2017 births and high positive consent rate (179 eligible children. 178 consented, 1 declined)
 - At this time, paper nursing records were used in Leeds.
 - CRANE information & consent forms were prepared with nursing documentation and available for every patient contact.
 - CRANE discussed in person, the paperwork left with parents to review and complete in their own time and then consent obtained on a subsequent home visit. Consent was obtained early on.
 - Possibly parents at that early stage were still very thankful for information and were keen to give back to service. Seemed to be less anxiety about sharing data during that time.
 - Since our move to electronic documentation, it is not as easy to collect consent quickly.





Emma Blair, Leeds Early care data completeness & contact with families

- High data completeness rates for early life/care indicators (gestational age, birthweight, diagnosis time, contact time)
 - Nursing documentation is designed to collect all necessary CRANE data.
 - Boxes asking for specific information is more likely to be completed than free text.
 - We have a very good audit coordinator, Rachel Dalton, who prompts us for data ad inputs everything.
- High rate of contact within 24hrs of referral
 - Always prioritised
 - On call weekends and bank holidays
 - Rearrange diaries to accommodate new babies.







Positive Outlier

Consent verification for 2015-2017 births

Data completeness for all 5-year outcomes



Audit Built into Service

- Data Coordinator
- Patients approaching 5 years of age
 - Identified well in advance
 - Brought back to clinic early (e.g. 5 years 1 month)
 - Reinvited if don't attend
 - Clear on clinic list which patients are for audit
- Pre-labelled audit forms are readily available
- Team chased / reminded to complete audit forms

Teamwork

- Team invested in audit process
- Stable, well motivated team
- Good team communication
 - informal
 - formal (twice monthly MDT)
- Audit part of MDT agenda

Thank you

Any questions?

Achieving High Data Completeness for 5 year growth outcomes and DMFT Scores

CRANE – Making it better – 20th January 2025



Emma Macartney– Lead Nurse for Regional Cleft Services

Denise Scallon – Regional Cleft Co-ordinator

Northern Ireland Regional Cleft Team Royal Belfast Hospital for Sick Children BT12 6BE

5y height and weight

- SCN ensures attendance at each 5year clinic
- SCN is on schedule for all patients to see
- SCN completes all heights and weights and asks parent/carer if any other new diagnosis
- SCN inputs all data and checks if 1year outcomes added
- If 1year outcomes are added at under age 1 (from 6m) SCN checks with local Child Health Office if child had age 1 health assessment completed by Health Visitor and updates accordingly

(SCN adds preliminary 1year outcomes at Early Intervention clinic which all children with CPO attend from age 6m)

DMFT Scores

- In July Cleft Co-ordinator creates spreadsheet of next year's age 5 patients and starts planning MDT appointments after their 5th birthday in the year ahead
- At MDT Clinic Consultant Dental complete Age 5 Audit CRANE sheet on each child with excellent return rate of DMFTs and DDE scores
- Within following week, Cleft Co-ordinator and Consultant Dentist meet and input CRANE data together to ensure information is accurate when still fresh in Consultant's mind
- On Cleft Co-ordinator spreadsheet, all of patients' DDE, DMFT and overjet measurements are recorded along with details of dental photos and models taken. This is on one view which enables Cleft Co-ordinator to ascertain which patients have been completed and if any awaiting their clinic appointment ensuring therefore they will not breach into 6th birthday

Thank you for listening

Any questions?



Implementation of plans to overcome challenges facing the West Midlands Cleft Service







+ve outlier	-ve outlier
Dental health	Consent verification
	Child growth
	Facial growth
	Speech reporting
	TIM Psychology
	SDQ Psychology





- Trial & implement 5 year audit clinics
- Identify patients suitable for 'audit clinic'
- Continued role governance audit lead
- Implement robust SOP for updating consent status
- Data coordinator to be appointed
- Implementation of new EPR system & plans to update/incorporate database



Achievements

- Successfully trialled 5yr audit clinic in February 2024 & 6 further audit clinics in 2024
- Use of audit data collection proforma
- Combined total for 5yr audit clinics in 2024 (data sets completed for all patients) 73 booked / 69 seen (4 DNAs)
- Planned 8 audit clinics for 2025 80 patients
- Detailed Consent SOP written awaiting divisional governance sign off
- Consent for 2015-2017 births improved < 60% to almost 80% consent
- Data coordinator post written, evaluated and to be advertised this month
- EPR May 2024 in talks with team on how to incorporate data collection

Future Plans



- Obtain consent status for ALL birth cohorts once consent SOP signed off
- Continue to collect datasets at 5yr audit clinics
- Improve efficiency of 5 year clinics, and enable handover to DC
- Continue to identify missing/incomplete data when inputting 5yr data sets & complete where possible
- Continue to check consent status on outpatient attendance and when submitting dashboard data
- Work with epic team to ensure data needs are met and we have robust systems in place to help achieve this
- DC role fixed term for 12 months they will lead on crane data collection / missing & incomplete data during this period





South West Cleft Service – CRANE 2024 Annual Report

CHALLENGES FACING THE SW CLEFT SERVICE

Data Items	Score
Consent verification	
Data completeness	
Child growth (weight and height)	*
Dental health (dmft)	
Facial growth (5-year-old index scores)	*
Speech (All 16 CAPS-A scores)	*
Psychology (TIM)	*
Psychology (SDQ)	*

2024 Report

Difficulties faced in submission of data to CRANE

- No audit clinics for 2015 births due to covid-19 pandemic.
- Limited number of audit clinics for 2016 and 2017 births. Particular difficulty restarting in peripheral sites (Gloucester, Exeter, Plymouth, Truro).
 - 2016 births: approx. 35% of data collected
 - 2017 births : approx. 70% of data collected
 - 2018 births: approx. 71% of data collected
- Ongoing clinic capacity issues and backlogs, particularly in peripheral sites.
- Unclear responsibilities data collected but not inputted.
- Clinic cancellations MDT staff shortages.

Action taken to improve

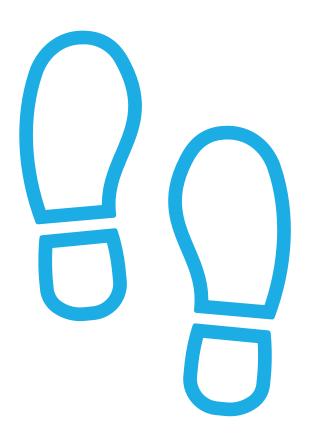
Following SW Cleft service harm review (2022-2023), funding for a data manager (0.4wte) was allocated as part of large workforce planning package.

Thorough review of audit clinic processes including a review of audit forms.

Development of SOP for the whole MDT to ensure that responsibilities are clear.

Increased number of audit clinics in Bristol and all peripheral sites

Following recommendations from the harm review, we have increased our workforce to support the extra clinic activity.



Next steps

- We recognise that it will take time for improvements to show in CRANE reports given that there were gaps in data collection throughout pandemic and aftermath.
- We hope that workforce expansion and improvements in process will reflect positively through CRANE over the next couple of years.

Q&A





Database developments





Live tables

Homepage

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Help/support

System notes

Patient Records

Manage Patient Records

Imports

Live tables

- 1. Births by region
- 2. Births by cleft type
- 3. Diagnosis time 2022-24
- 4. Consent 2022-24
- 5. Consent 2016-18
- 6. Outcomes 2016-18
- 7. Missing identifiers
- 8. Transfers
- 9. Imports

3. Diagnosis time 2022-24

Number (%) of CRANE-registered children born 2022 to 2024, according to cleft type and the time of diagnosis.

Year / Cleft type	Time of diagnosis in relation to birth													All	
	Antena	tal	Within 24	Within 24 hours W		Within 72 hours		<= 1 Week		<= 1 month		nths	> 6 mont	ths	
	n 📤	%÷	n 📤	%÷	n 🛧	%÷	n 🛧	%÷	n 🛧	%	n 🛧	%	n ^	%	
2022-24	1097	44.4	1052	42.6	118	4.8	68	2.8	66	2.7	51	2.1	17	0.7	2469
└ cL	439	69.6	166	26.3	10	1.6	3	0.5	1	0.2	7	1.1	5	0.8	631
L CP	9	0.9	739	72.5	105	10.3	57	5.6	61	6	39	3.8	10	1	1020
L UCLP	430	86.7	65	13.1	0	0	1	0.2	0	0	0	0	0	0	496
L BCLP	191	88	26	12	0	0	0	0	0	0	0	0	0	0	217
└ Non specified	28	26.7	56	53.3	3	2.9	7	6.7	4	3.8	5	4.8	2	1.9	105
	1097	44.4	1052	42.6	118	4.8	68	2.8	66	2.7	51	2.1	17	0.7	2469





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Administration

Account Manager

Created

Modified

Cases by centre

Hospitals

Regions

4. Consent 2022-24

Number (%) of CRANE-registered children born 2022 to 2024, according to region / unit and consent status. (No exclusions applied).

Region / Unit	Consent status									
	Con	sent sta	tus verified		Conse					
	Consented	%	Declined	%	Awaiting verification	%	Not possible to verify	%		
Northern & Yorkshire	202	71.9	16	5.7	53	18.9	10	3.6	281	
L Leeds	93	72.1	5	3.9	24	18.6	7	5.4	129	
L Newcastle	109	71.7	11	7.2	29	19.1	3	2	152	
North West & North Wales	290	95.7	7	2.3	3	1	3	1	303	
Liverpool	143	96	4	2.7	1	0.7	1	0.7	149	
└ Manchester	147	95.5	3	1.9	2	1.3	2	1.3	154	
Trent	217	90	2	0.8	20	8.3	2	0.8	241	
+ West Midlands	173	64.6	2	0.7	89	33.2	4	1.5	268	
+ East	130	76.9	2	1.2	36	21.3	1	0.6	169	
North Thames	281	92.4	4	1.3	16	5.3	3	1	304	
L Chelmsford	71	80.7	2	2.3	15	17	0	0	88	
☐ Great Ormond St	210	97.2	2	0.9	1	0.5	3	1.4	216	
■ The Spires	184	79.7	2	0.9	45	19.5	0	0	231	
└ Oxford	102	82.9	1	0.8	20	16.3	0	0	123	
L Salisbury	82	75.9	1	0.9	25	23.1	0	0	108	
South Wales & South West	210	86.4	8	3.3	23	9.5	2	0.8	243	
L Bristol	130	84.4	7	4.5	15	9.7	2	1.3	154	
L Swansea	80	89.9	1	1.1	8	9	0	0	89	
♣ South Thames	184	65.9	11	3.9	81	29	3	1.1	279	
➡ Northern Ireland	62	70.5	7	8	17	19.3	2	2.3	88	
	123	100	0	0	0	0	0	0	123	
	2056	81.3	61	2.4	383	15.1	30	1.2	2530	





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5. Consent 2016-18

Number (%) of CRANE-registered children born 2016 to 2018, according to region / unit and consent status. (No exclusions applied).

Region / Unit	Consent status									
	Cor	tus verified	Conse							
	Consented	%	Declined	%	Awaiting verification	%	Not possible to verify	%		
Northern & Yorkshire	357	94.9	11	2.9	0	0	8	2.1	376	
L Leeds	199	98	2	1	0	0	2	1	203	
L Newcastle	158	91.3	9	5.2	0	0	6	3.5	173	
North West & North Wales	400	89.3	12	2.7	20	4.5	16	3.6	448	
L Liverpool	204	91.5	8	3.6	5	2.2	6	2.7	223	
L Manchester	196	87.1	4	1.8	15	6.7	10	4.4	225	
■ Trent	262	87	2	0.7	34	11.3	3	1	301	
L Nottingham	262	87	2	0.7	34	11.3	3	1	301	
	325	80.2	18	4.4	55	13.6	7	1.7	405	
∓ East	182	86.7	2	1	18	8.6	8	3.8	210	
North Thames	332	83.8	9	2.3	49	12.4	6	1.5	396	
L Chelmsford	120	89.6	4	3	8	6	2	1.5	134	
☐ Great Ormond St	212	80.9	5	1.9	41	15.6	4	1.5	262	
☐ The Spires	233	84.7	3	1.1	39	14.2	0	0	275	
L Oxford	117	86.7	0	0	18	13.3	0	0	135	
L Salisbury	116	82.9	3	2.1	21	15	0	0	140	
South Wales & South West	267	91.1	3	1	12	4.1	11	3.8	293	
L Bristol	168	91.3	3	1.6	9	4.9	4	2.2	184	
L Swansea	99	90.8	0	0	3	2.8	7	6.4	109	
■ South Thames	309	84.9	18	4.9	22	6	15	4.1	364	
■ Northern Ireland	103	89.6	1	0.9	4	3.5	7	6.1	115	
	111	99.1	0	0	0	0	1	0.9	112	
	2881	87.4	79	2.4	253	7.7	82	2.5	3295	





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6. Outcomes 2016-18

Number (%) of CRANE-consented children born 2016 to 2018 with reported outcomes at five years of age

(excluding children who died before the age of 5 years and children with submucous cleft palate), according to region / unit. 🕕

Region / Unit	5-year outcomes																
		Weight		Heigh	t		dmft		5 1	year index			Speech	P:	sychology		
	Eligible n	Reported n	%	Reported n	%	Eligible n	Reported n	%	Eligible n	Reported n	%	Eligible n	Reported n	%	Eligible n	Reported n	%
Northern & Yorkshire	338	260	76.9	258	76.3	338	264	78.1	68	38	55.9	215	152	70.7	338	272	80.5
L Newcastle	153	121	79.1	119	77.8	153	130	85	26	22	84.6	95	74	77.9	153	135	88.2
L Leeds	185	139	75.1	139	75.1	185	134	72.4	42	16	38.1	120	78	65	185	137	74.1
North West & North Wales	389	317	81.5	313	80.5	229	225	86.1	77	41	53.2	249	148	59.4	389	255	65.6
L Liverpool	198	Out	com	ies											198	119	60.1
└ Manchester	191														191	136	71.2
☐ Trent	256			om all 5-y											256	80	31.3
└ Nottingham	256					_	of 5 years	5.							256	80	31.3
+ West Midlands	322	2. Chi	ldren	with a sul	omucc	ous cleft p	alate.								322	79	24.5
+ East	181	Outco	me sr	ecific inc	lusion	c.									181	92	50.8
North Thames	316		-				n with a co	mple	te UCLP o	nly.					316	175	55.4
☐ Great Ormond St	203			Ü				•		,					203	119	58.6
L Chelmsford	113		_	•	•		hildren w				•				113	56	49.6
The Spires	229					_	e circulato			•		• ·			229	161	70.3
└ Oxford	115	which	do no	ot occur a	s part	of a synd	lrome, are	curre	ently inclu	ided in spe	eech r	eporting.			115	72	62.6
L Salisbury	114	Note	that D	sychology	, data	roflact ch	ildren wit	h TIM	ccorec						114	89	78.1
South Wales & South West	261		LITALI	sychology	uata 		indicii wit		300103.						261	192	73.6
L Swansea	98	89	90.8	88	89.8	98	81	82.7	17	9	52.9	69	33	47.8	98	89	90.8
L Bristol	163	48	29.4	48	29.4	163	123	75.5	26	12	46.2	106	52	49.1	163	103	63.2
+ South Thames	307	75	24.4	75	24.4	307	143	46.6	56	20	35.7	191	106	55.5	307	130	42.3
Northern Ireland	81	60	74.1	59	72.8	81	62	76.5	16	4	25	47	21	44.7	81	43	53.1
+ Scotland	110	24	21.8	24	21.8	110	81	73.6	18	14	77.8	73	53	72.6	110	96	87.3
	2790	1433	51.4	1423	51	2790	1583	56.7	495	207	41.8	1827	1034	56.6	2790	1575	56.5

Missing identifiers: Linkage and risk adjustment

Homepage

Request an account

Help/support

System notes

Patient Records

Manage Patient Records Imports

Live tables

- 1. Births by region
- 2. Births by cleft type
- 3. Diagnosis time 2022-24
- 4. Consent 2022-24
- 5. Consent 2016-18
- 6. Outcomes 2016-18
- 7. Missing identifiers
- 8. Transfers
- 9. Imports

7. Missing identifiers

Percentage of CRANE-consented children with missing patient identifiers on the CRANE Database, according to unit and year of birth.

Region / Unit	Missing identifiers									
	NHS/CHI	number %	Sex	c 96	Postco	ode %	> 1 identifier %			
	2000-23	2024	2000-23	2024	2000-23	2024	2000-23	2024		
■ Northern & Yorkshire	0.3	0	0.2	0	0	5.1	0	0		
■ North West & North Wales	0	0	0.2	3.2	0	1.1	0	0		
	0.5	0	1.4	0	0.2	0	0.2	0		
₩est Midlands	0.9	0	0.8	0	25.8	100	0.4	0		
	2.7	0	0.6	0	9	12.9	0.4	0		
■ North Thames	1.5	0	0.9	0	4.1	0	0.7	0		
The Spires	1.2	0	0.3	0	2.8	30.4	0.1	0		
■ South Wales & South West	0.9	7.7	0.7	0	0.6	0	0.2	0		
★ South Thames	1.5	0	0.2	0	0.2	2.1	0.1	0		
■ Northern Ireland	28.5	0	0.2	0	1.8	10	1.2	0		
	0	0	0	0	0.4	0	0	0		
	2	0.9	0.5	0.6	4.2	13.9	0.3	0		

Service-led registrations

- Database supplier is developing the system to allow Service-led registrations and approvals for CRANE Database access
- Cleft team member with existing access can request access for another Cleft team member by completing form on the database.
- Key people (e.g. Clinical Lead, Service Co-ordinator) will be notified automatically and they can approve the request.
- Access will be granted and username/pw sent to colleague.
- CRANE will be notified by email so records can be updated.





CRANE updates

- No preliminary report (replaced with webinar for CD/CLs likely to be May '25)
 - Staff/resource changes
 - Live tables provide up to date consent and data completeness rates for indicators subject to outlier policy
 - Data exports allow gaps in registry data to be identified
 - Outlier process allows early sight (August) of funnel plots and supplementary tables
- Introduction of risk adjustment to some outcomes (speech, dental)
- Formal introduction of outlier policy





Key dates

- Q& A webinar: **Wednesday 5 February 2025**, 10:30-12:00
- Organisational audit: February 2025
- Dashboard Q3 24/25: Friday 14 March 2025
- CD/CL webinar: May 2025 (Date to be confirmed)
- Annual Report Extract taken: Sunday 29 June 2025
- Dashboard Q4 24/25: Friday 20 June 2025
- Outlier policy letters sent to Clinical Directors: August 2025





Alert

- Please remember when contacting CRANE about a patient
 - Only use CRANE ID
 - Never send patient identifiable information to our contact us page or via email:
 - NAME
 - DOB
 - HOSPITAL NUMBER







Thank you



